

# **Hybrid Cloud Fax Service**

### **FAXcentric Hybrid**

Bring your own telephony (BYOT) in a flexible hybrid fax cloud SaaS platform with no porting of numbers required.

FAXcentric's hybrid fax cloud brings the same overall feature set as FAXcentric to service providers and businesses in a flexible cloud-based SaaS model. Its unique hybrid ability allows you to continue to maintain your own telephony for fax calls while bringing it into the cloud.

Bridging the often-unreliable Internet with new HTTPS fax connections offers incredible reliability and security across the Internet for both your telephony and fax machines. Your deployments and migrations will be extremely easy, fast and transparent.



#### FAXcentric +

FAXcentric Hybrid includes all same FAXcentric features plus these:

- Hybrid cloud SaaS fax solution
- Keep and use your existing telephony connecting it to FAXcentric's fax cloud
- Optional premise Port Server bridges, SIP endpoints with HTTPS across the Internet (supports VMs in AWS and Azure)
- Integrations with netsapiens and other communications platforms with Web Service APIs
- Web Service APIs for easy and transparent provider portal integration
- Web portal for account management and Fax ATA status
- Secure auto account creation with domain lock-down
- Direct client-to-client faxing (On-Net)
- Premise workflow with export and auto-print, Packet API and SQL API
- Security measures include two-factor and endpoint authentication, end-to-end encryption optional S/MIME
- Multiple SIP routes on customer connected telephony



#### THE HIGHLIGHTS

- Bring Your Own Telephony
- HTTPS Based Communication
- Integration with netsapiens
- Premise Workflow
- Full Fax Client Support

**CONTACT US FOR DEMOS & EVALUATIONS** 

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#### **BRING YOUR OWN TELEPHONY**

the cloud. Keep and manage your existing DIDs and telephony without having to port to an external service provider. Your local SIP trucks are connected to FAXcentric's cloud fax service with a local port server allowing secure and reliable HTTPS fax traffic for a unique fax solution built for your needs. You can also direct your provider-based SIP trunks to our Cloud for even further reduced management aspects.

#### **NETSAPIENS INTEGRATION**

Providers using netsapiens' all-in-one call management and unified communications platform can easily and transparently add in fax. Account management for FAXcentric's cloud fax services is tightly integrated into netsapiens' management portal. Adding fax to accounts and managing fax numbers is associated with fax services. You get to keep everything you

#### **PREMISE WORKFLOW**

Integrations to premise workflow is easy with FAXcentric's Premise Connector Appliance module. Simply install it within your network and you are able to automatically print and export (push and pull) faxes to any network folder. It also healthcare EMR/EHR applications along with SQL database



## **COMPLETE COMPLIANCE** WITH UMBRELLA COVERAGE

No need to worry. You are fully covered across all FAXcentric Cloud services with HIPAA and PCI DSS compliance. Healthcare customers have their core HIPAA FAXcentric's coverage umbrella. HIPAA Business Associate Agreements (BAA) are available upon request.

## A Hybrid Cloud Fax Solution That **Doesn't Force You to Port Your Numbers**

No matter what vertical your business is in, FAXcentric's unique hybrid SaaS fax solution allows you to transition to the cloud easily and reliably. Take the weight off your infrastructure team from having to manage premise fax servers and keep all your telephony and phone numbers in one place without having to port out fax numbers.



Bring your own existing telephony into FAXcentric Cloud. Keep what matters to you fully in your control with no porting out of numbers required.



Broad client support and integrations including netsapiens, eClinicalWorks and other EMR/EHR systems. Easy Web Service APIs for integrations to providers management platform and portals



Secure and reliable. No matter what you bring in or from where, it can be all linked securely with HTTPS.

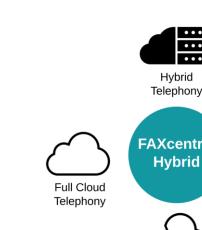
- HTTPS, TLS 1.2, optional S/MIME
- Two-Factor Authentication
- Providers Retain Email Edge
- HIPAA and PCI DSS Compliant
- IP Block and Allows Lists
- End-to-End Encryption
- Endpoint Authentication ■ Multi-Level Encryption

Stay in control of what matters most to you and let us take on all the fax issues and infrastructure management. We also offer Professional Services from our experts for your telephony integration, migrations and deployment strategies.

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Premise

Telephony







Telephony

**Bring Your** Own Telephony

Choosing the right FAXcentric cloud service.



**FAXcentric** 

Full Cloud Fax Service

Need everything? Must be quick, easy and reliable? When you are needing a full-featured comprehensive cloud fax solution with everything made easy and ready to go, including one of the most reliable cloud-based telephony options there is. Less features with a simpler focus.



**FAXCentric Hybrid** 

Hybrid Cloud Fax Service

VoIP provider? Need SaaS solution? Use netsapiens? If you want to keep your existing telephony and not port out numbers, yet still need a fullfeatured cloud fax service or SaaS platform. Do you need to offload management of your fax platform infrastructure? More advanced features.



**FAXcentric Connector** 

HTTPS Fax ATAs on Your Cloud

Have a fax solution? Fax Machine users complaining? If you are a VoIP or service provider needing to keep your fax solution. When you need to leverage your existing fax service by integrating fax machines to email-to-fax accounts and bring in reliability with an HTTPS based Fax ATA.