FaxBack
NET SatisFAXtion
Enterprise & Multi-site Edition

FaxBack
VoIP Fax Solutions

Supports 4 to 120 Fax Channels

Fax solutions specifically designed for enterprise business applications and network requirements. This high-availability "VoIP Fax Server" solution is scalable and offers flexible and easy integration. Securely connects multiple sites together with minimal bandwidth requirements.

"VOIP FAX SERVER" ADVANTAGE...

Flexible Deployments – As there are many deployment scenarios in the enterprise space, having a flexible base platform for the fax server is key for the enterprise. NET SatisFAXtion can fit into your multi-server and multi-site architecture. Having easy separation of the core fax server components in the enterprise virtual cloud from the telephony connections via secure HTTPS or other VoIP connectivity options, even with geographic separations, is a core feature.

VoIP Integration – No matter what VoIP deployment you have, NET SatisFAXtion can reliably integrate via SIP T.38 to local media-gateways or IP-PBX's and HTTPS fax enabled service providers or via direct SIP T.38 over dedicated non-internet SIP trunks.

Virtualization – Deploying the fax server into the enterprise virtual machine cloud adds further cost savings to fax deployments and allows for easier HA and easier system management.

SQL & SharePoint – Data storage and integrity for fax traffic is easily handled by NET SatisFAXtion's connections to enterprise SQL storage systems, including Microsoft SQL and other SQL. Integration to Microsoft's SharePoint for fax image archiving and document sources for faxing is important as enterprises expand their applications into SharePoint.

DON'T LEAVE FAX OUT OF "UC"...

Email Connectivity & Clients – Unified Communication integration of the fax server is one of the core features of NET SatisFAXtion. The user's ability to get their own fax DID and have faxes routed directly to their inbox keeps their day-to-day workflow very efficient. Exchange 2010 UM is supported with native fax connections allowing for the right deployment into your corporate UC strategy.

Microsoft Outlook extensions with easy address book access and integration to Microsoft's Office Suite keeps in line with the enterprise user's document sources and communication methods.

Application Integration – Powerful yet easy API's allow the enterprise to connect

All About Integration

– Connecting and integrating into enterprise networks, VoIP systems and applications is one of the most important aspects for enterprise fax server deployments.

Designed to meet the diverse deployment requirements of enterprise environments, the Enterprise & Multi-site Edition of NET SatisFAXtion flexibly integrates with your UC environment, document management systems, business applications and information systems using Microsoft based workflow, email, application connectors and powerful API's.

Connecting not only VoIP but also fax to UC or UM deployments is key to successful integration of the fax server to the business user base enabling complete control and tracking of fax traffic; helping organizations communicate faster and more intelligently while complying with privacy and regulatory requirements like HIPAA and SOX.

At the core of NET SatisFAXtion is FaxBack's highly reliable VoIP fax driver which enables connectivity to VoIP hardware, service providers or even dedicated fax boards. No matter how you need to connect NET SatisFAXtion has you covered.
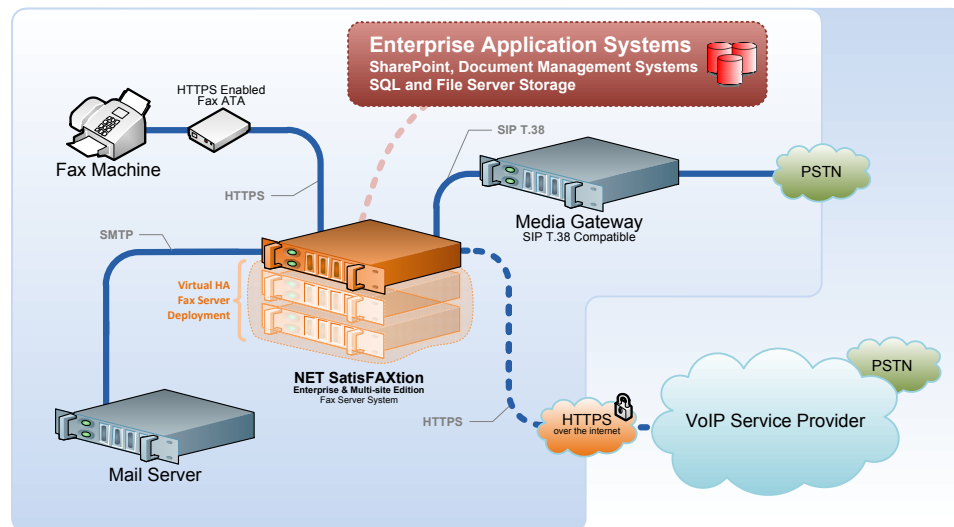
the fax server to virtually any business application. From .NET interfaces, SOAP and ActiveX API's, XML web services and high level connectors or SMTP connections, you can find the right level of integration, even with minimal programming or customization on the application side.

Fax Machine Integration – FaxBack offers unique integration of all fax traffic in the enterprise by routing faxes to or from the fax machine through the fax server itself. Additionally, adds new features to the fax machine such as automatic fax image archiving for HIPAA & SOX compliance and email notifications back to users.

WorkFlow Technology – Integration to business applications is also easily handled and customized with Microsoft's Workflow technology allowing for effortless and yet powerful customization when changes are needed.

Scalability – NET SatisFAXtion Enterprise & Multi-site Edition can effortlessly scale up to 120 ports per server and seamlessly integrate and expand with your VoIP deployment changes and business needs.

www.faxback.com   800.FaxBack (800.329.2225)

ROI & SYSTEM MANAGEMENT…

ROI – Leverage existing VoIP infrastructure without the need for extra costs from 3rd party fax drivers. Reduce telco costs through centralized fax communication and VoIP integration. Remove dedicated analog lines at remote offices by integrating fax machines over VoIP using HTTPS.

User Administration – Connecting into enterprise user management methods is easily accomplished with NET SatisFAXtion. With local storage and Active Directory connections, getting users deployed is hassle-free.

High Availability – Disaster recovery is easily handled with NET SatisFAXtion's core server platform allowing for failover, fault tolerant and load balancing gives peace of mind to critical service applications and keep them online.

Microsoft Technologies – Supporting Microsoft technologies from .NET, SQL, Windows Server platforms and virtualization strategies and SharePoint connections allows for easy and trusted integration and deployment into your enterprise giving you a truly reliable, flexible and

Requirements & Deployment

As most enterprise network environments are quite diverse, the NET SatisFAXtion Enterprise & Multi-site Edition is designed to meet these many deployment scenarios; both today and tomorrow. Having a fax server solution that will meet today's requirements yet easily grows as your needs change helps keep enterprise IT and deployment costs down.

Flexibility is the key to NET SatisFAXtion's integration into the enterprise business application space. Utilizing Microsoft's Workflow based integration and high level connectors and API's allows straightforward fax integration with business applications.

Focus on and support of Microsoft technology such as .NET, Workflow, SQL, SharePoint, Exchange and virtualization environments matches the reliability and deployment needs of the enterprise.

- Microsoft Windows based OS with .NET Framework: **Windows Server 2008/2003** or a Windows desktop OS

- Compatible with Virtual Machine server host environments including **VMWare vSphere/ESXi & Microsoft Hyper-V**

- Recommended **2 GHz CPU, 2 GB RAM, 80 GB HD** minimum system spec's supporting **4 - 120 fax channels**

- Telephony Connections:
  VoIP - Compatible SIP based media gateway supporting T.38
  Hosted - Service provider connections supporting SIP T.38 or HTTPS fax platform
  Dedicated – Any dedicated legacy fax device including Dialogic / Brooktrout

*Contact FaxBack for details on certified and compatible media gateways and VoIP based phone systems and IP-PBX's.

*As with any server environment, a dedicated environment is recommended to minimize any compatibility or installation issues.

*Detailed system requirements are available on FaxBack web site at www.faxback.com\requirements

Benefit Highlights

Exchange 2010 UM – Tight integration to Microsoft Exchange 2010 UM with reliable fax connections to both your VoIP and UC systems

Email Integration – Connections to Exchange via native SMTP or to other SMTP based mail servers and hosted email via POP3

Administration – "All in One" management tool shows current real-time activity monitoring with server status notifications and user management

Reporting – Integrated detailed reports with powerful data export from SQL database out to XML and Excel. Includes graphical usage reports

User Management – Flexible user management including import synchronization with Microsoft's Active Directory

Document Management Integration – Easily connect to document management systems with the "Connector" and custom Microsoft Workflows

MSI Client Deployment – Easily deploy or push out client tools as MSI packages via the integrated web based Launch Pad

Outlook Extensions – UC focus with address book connections and inbound fax "One-Click" viewing with real-time fax status

DID Fax Routing – Fully integrate fax into your user's UC environment with direct-to-desktop fax routing via DNIS or DTMF fax DID routing

Office Integration – Makes faxing from Microsoft Office document sources easy with tight integration and added menu short-cuts

HA – Fault tolerant, failover and load balancing in conjunction with your VoIP and VM disaster recovery strategies keeps your fax server online

Connects Multiple Sites – Link the entire enterprise and remote offices together including remote fax telephony connections and fax machines

Secure & Reliable – Keep fax completely secure and reliable over all deployment scenarios including Internet connections between sites

Regulatory Compliance – Maintain full HIPAA & SOX compliance for healthcare and financial deployments and regulations for other sectors

Virtualization – Fully integrate the fax server into your VM deployments including VMWare, Microsoft and Sun VirtualBox

Department Billing – Easily flag all inbound and outbound faxes with "user" or "per fax" based billing codes for accounting purposes

Fax Machine & MFP Integration – Connect fax machines and MFP's directly to the fax server for complete enterprise wide fax management and added features. Don't leave the fax machine out of your fax solution

Cover Pages – RTF based cover sheet templates for easily customization

API's – Powerful, yet easy application integration methods: .NET, XML, file based Connector, ActiveX, SMTP and Web Services

Scalable – Scales with your VoIP deployments and faxing needs up to 120 ports per server. Servers can be linked into larger deployments

Workflow Technology – Utilizes Microsoft's Workflow for application integration along with .NET based API's

Connect to VoIP Carriers – Connect to fax clouds via HTTPS based fax platforms or direct SIP T.38; AT&T, Global Crossing and Qwest certified

Integrates with VoIP & IP-PBX's – Universal integration to the enterprise T.38 enabled VoIP solutions or legacy telephone systems

Fax Broadcast – Convenient fax broadcasting from email applications or with a dedicated Fax Broadcast client

Document Conversion – Server side document conversion for convenient "email-to-fax" functionality; PDF, Word and other documents supported

Citrix & Windows Terminal Server – Supports faxing in virtual desktops

Support & Professional Services – Get the help you need from FaxBack's technical team with available mission critical 24x7 access