NET SatisFAXtion Integration with Hewlett Packard's Digital Senders
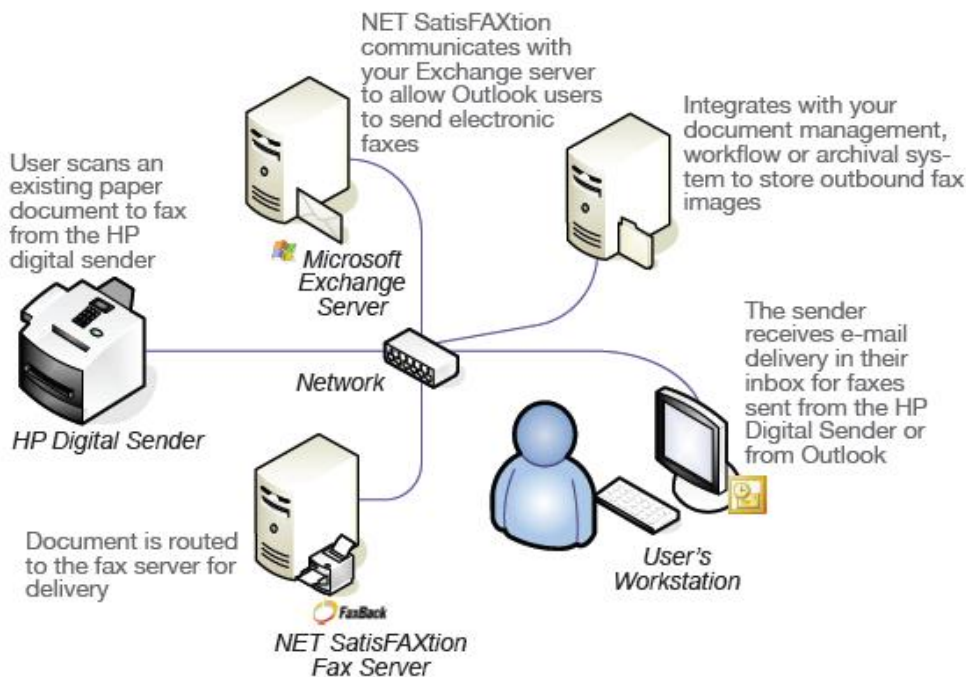
Information Overload

Most people in any given organization print, copy, send or receive documents several times every day. According to a 2004 Dataquest report the volume of information we handle now is doubling every 5 years. Industry estimates are that anywhere from 25-50% of all information continues to be in the form of hard copy.

With so much paper flying around, more and more organizations are turning to solutions that are able to easily integrate with the hardware, document management and workflow systems they depend on daily for handling paper-based documents and forms.

Bring Paper-and Fax- into the Digital World

Hewlett Packard's Digital Senders and MFP devices offer a convenient, centralized way to capture, archive and distribute information.

Coupled with NET SatisFAXtion, our award-winning network fax server, the combination offers an ideal way to save time and money when faxing paper-based documents.
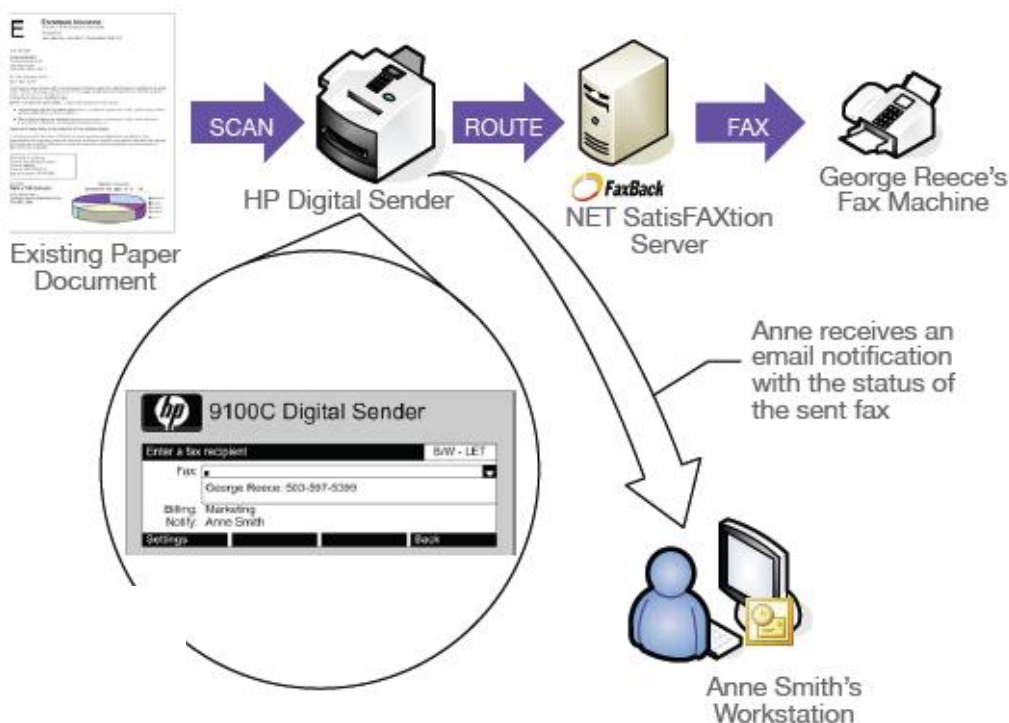

User scans an existing paper document to fax from the HP digital sender

HP Digital Sender

NET SatisFAXtion communicates with your Exchange server to allow Outlook users to send electronic faxes

Microsoft Exchange Server

Network

Integrates with your document management, workflow or archival system to store outbound fax images

The sender receives e-mail delivery in their inbox for faxes sent from the HP Digital Sender or from Outlook

User's Workstation

Document is routed to the fax server for delivery

FaxBack

NET SatisFAXtion Fax Server

Features and Benefits

• Eliminates the need for traditional fax machines

• Extends your electronic tools to paper-based documents

• Allows users to conveniently scan printed documents for fax transmission

• Combines the power of email and fax to paper-based documents

• Provides employees with faster, smarter and more economical ways to access, deliver and share paper-based documents

• Improves reliability as NET Satis-FAXtion provides immediate notification and fax archiving

• Intuitive set-up and configuration requires minimal training

• Address books can be easily imported and accessed for quick click Faxing

• Works with "bill-back codes" for tracking and accountability

• Every outbound fax can go directly into your document management or workflow system

Sending a Fax from a Digital Sender

Once NET SatisFAXtion and an HP Digital Sender have been configured, users can quickly and easily scan and fax their documents directly from the Digital Sender. To send a fax from a Digital Sender, a user simply scans the document and using the keypad of the Sender, enters a fax number, a billing field (if applicable), selects their user ID and presses the green "Send" button. The document is automatically routed to a NET SatisFAXtion server which delivers the fax to all the destinations that were specified by the user.

Recommended System Specifications:
- 1.6 GHz or higher Intel compatible processor
- 256 MB RAM
- 20 GB hard drive
- Windows XP, 2000, 2003
- Network interface card
- Fax hardware
- Microsoft Internet Explorer 6.0+
- Sufficient PCI slots for fax hardware

Supported Devices:
- HP 9200c, 9100c, 8100c Digital Senders
- HP MFP's that support the Digital Sending Software (DSS 4.0). This includes the following: 9500, 9050, 9040, 4345. The DSS 4.0 is an add-on module for these MFP's that is required for NET SatisFAXtion integration. Contact HP or your HP reseller for purchase information on the DSS 4.0 Module.

Receiving Inbound Fax Messages

There are many options an organization has when it comes to inbound routing. For the most part, when a fax is sent to a company, the phone system routes the incoming fax to a NET SatisFAXtion fax server. The fax server receives the fax and can convert the fax to a TIFF or PDF file. Based on the number that was dialed, the fax server looks up and routes that document as an e-mail to the appropriate user.

Inbound routing may use several different techniques, in a small business environment chances are there will be an analog line used directly from a PBX to the fax server. Large organizations or enterprises may use T1 lines or digital lines; those could be coming either from the central office or from the phone switch.

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Shaping Technology for over 20 years

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FaxBack and Hewlett Packard

Hewlett Packard's solutions span IT infrastructure, personal computing and access devices, global services and imaging. FaxBack's award-winning network fax server, NET SatisFAXtion works directly with Hewlett Packard's Digital Senders to provide an easy-to-use fax management system for handling paper-based documents.